Ismail Paligu

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U.S Citizen

CAREER SUMMARY

Highly skilled Salesforce Developer. Worked on various Salesforce development projects and legacy system migration projects. Proficient in developing Apex triggers, classes, flows, lightning web components (LWC), integrating Salesforce with external systems using REST API, as well as administration such as data modeling, data security, configuration, and customization. Also have good experience with PHP, JavaScript (NodeJs, VueJs), HTML, designing and customizing ERP and POS software.

SKILLS

- Apex
- Lightning Web Components
- Unit Testing
- SOQL, SOSL
- Integration, REST / Soap
- Reports, Dashboards
- Data Modeling
- Data Security
- Data Manipulation
- SDLC

- Automation
- Triggers
- Flows
- App Builder
- Workflow Rules
- Validation Rules
- Assignment Rules
- Process Builder
- Approval Process
- Code Versioning (Git)

- HTML, CSS, JavaScript
- Java, .NET C#, SQL
- PHP, Node.Js, Vue.Js
- Cloud (AWS, Google)
- Agile Methodology
- Teamwork
- Problem Solving
- Fast Learner
- Flexibility
- Technical Support

WORK HISTORY

Virtual Hills, Dallas Texas, Developer, (01/2023)-Present
- Built custom cloud-based ERP and POS applications by using PHP, Laravel, **HTML**, **CSS**, and **JavaScript**
- Implemented **Custom Integrations** between Salesforce and ERP applications
- Created **Apex** and **LWC components** to automate business logic and provide simple yet powerful user interfaces.
- Developed and implemented apex **triggers**, **flows**, and **validation rules** to streamline order management process, resulting in a **40% reduction** in order errors and improved customer satisfaction.
- Used **agile scrum** project management framework for the projects.

Seven Depot, Dallas Texas, Developer, (02/2021)-(01/2023)
- Built cloud based CRM and POS (Point of Sale) applications
- Developed **custom integrations** between Salesforce and POS applications
- Created **Apex** and **LWCs** to improve **data quality**, and reduced data-related issues and administrative overhead. Received positive feedback from management, stating that these components decreased data entry-related issues by **more than %90**
- Created automation with **validation rules, apex triggers**, and **approval processes.** Approval times were **lowered by 50%** and project completion rates significantly increased**.**
- Configured and maintained **Linux** servers on **AWS** (Amazon Web Services)

Sampoerna Academy, Jakarta Indonesia, Developer, (04/2019)-(01/2021)
- Designed and deployed a suite of Lightning Web components (**LWC**), **apex triggers**, **flows**, **workflow rules**, **approval processes**, and **validation rules** to enhance user productivity and provide a modern user interface. These components received positive feedback from end-users, leading to a **20% increase** in user adoption.
- Implemented an integration between Google Classroom and Salesforce, enabling real-time synchronization of student enrollment, course data, and grades. **Collaborated** closely with the educational team to **understand requirements** and ensure the integration met the needs of both teachers and students. The integration significantly streamlined the educational workflow, resulting in a **40% reduction** in administrative overhead and improved student engagement.
- Completed a complex **legacy system migration** and **cleanup** project, ensuring the accuracy and integrity of data for a **legacy** database of over 50,000 records, resulting in improved **data quality** and dropped data-related issues by **30%.**
- Developed a comprehensive school library management application for Salesforce. Collaborated closely with school librarians and administrators to gather requirements and ensure the application addressed their unique needs.
- Created custom objects, fields, **flows**, **validation rules**, **apex triggers**, and page layouts to capture and organize book and resource data efficiently.
- Implemented a user-friendly interface to facilitate easy book check-in/check-out, reservation, and real-time availability tracking. **Changing** the library **system** from excel to **Salesforce** library application **reduced %70** data entry efforts.

Harmony Public Schools, Houston Texas, Developer, (06/2014)-(04/2019)
- Designed and developed cloud based applications such as HR employee portal, employee clock in/out system, employee performance tracking and reporting system.
- Successfully completed an **integration** project between internal school database and external third-party education applications. Used ASP .NET (C#), JavaScript and HTML for my projects.
- Leaded a **legacy** school database **migration** and **cleanup project**. Successfully moved all the information from MS Access database to a cloud based application. New system provided real-time data synchronization between more than 40 branches and streamlined student management process.
- Built a customized case management and ticketing system for **Salesforce**. Including data modeling, data security and automation.
- Installed, configured and tuned-up Microsoft SQL Servers
- Prepared complex SQL queries such as common table expressions (CTE), ranking queries, window functions

EDUCATION
M.S. Computer Science, North American University, Houston
B.S. Computer Science, Cyprus International University, Nicosia

CERTIFICATION
Salesforce Certified Platform Developer
Salesforce Certified Administrator

LANGUAGES
English – Fluent
Indonesian – Intermediate
Turkish – Native

OTHER CERTIFICATION
Certified Sky Diver
Certified Guitar Teacher